
OFFICE OF GOVERNOR RONNIE MUSGROVE
INTEROFFICE MEMORANDUM

TO: BOYD
FROM: RILEY
SUBJECT: DR. WILL SOREY: LACK OF TIMELINESS IN PROCESSING CHIP APPLICATIONS
DATE: 8/16/00
CC: FILE

Dr. Will Sorey of UMC (984-2025; pager 991-4415) phoned this afternoon and asked to speak to the Governor's CHIP coordinator. I explained that you were out of town, offered to assist him any way I could and then suggested that he could contact Gloria Billingsly if I couldn't help him. Dr. Sorey expressed concern at the amount of time it is taking to have CHIP applications processed. He said that it is taking up to 3 months for some families who apply at UMC to be processed. He said that this length of time complicates what is to be an efficient process and inhibits children that are targeted to be served from being served. Dr. Sorey said that the application does not contain a lot of information to process. He said that he is unclear as to what the problem is or what step in the process is hindering operations, but he thinks it will take this office to straighten the problem out. I explained that Billingsly could explain the process, but he requested to speak to you first.

Dr. Sorey has clinic in the mornings, but he said to please identify yourself as being from the Governor's Office and he will be sure to take the call. He will be out of town on Tuesday, August 22.