

2001 WINNERS



MISSISSIPPI

GOVERNOR'S

QUALITY
AWARDS

ACHIEVEMENT

PROGRAM

AWARDS

Friday April 19, 2002 - Clarion Hotel, Jackson, Mississippi

*... to encourage the sharing of winning strategies
and best practices among all...*

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The Governor's Achievement Awards

for

Business and Education

Mission

To provide recognition for Mississippi businesses and educational institutions that have experienced recent breakthrough achievement and/or improvement in those areas of financial and market results or in Student Learning results that are of importance to them and to the State of Mississippi. The awards will be presented by the Honorable Governor Ronnie Musgrove, in conjunction with the Excellence in Mississippi/ Mississippi Quality Awards conference and award ceremony.

Purpose:

These awards are designed to continue building positive relationships between the Governor's office and Mississippi businesses and educational institutions, provide recognition, enhance positive perceptions of the public toward Mississippi businesses and educational institutions, and motivate organizations to continue their pursuit of performance excellence, while introducing them to and encouraging them to participate in the Mississippi Quality Awards Program, a program based on the Criteria for Performance Excellence from the Baldrige National Quality Program.

The Governor's Achievement Awards
for
Business and Education

2001 Winners

The Governor's Business Achievement Award - Small Business
The Enterprise Corporation of the Delta

Jackson, Mississippi

The Governor's Education Achievement Award - Higher Education
The School of Polymers and High Performance Materials
The University of Southern Mississippi

Hattiesburg, Mississippi

The Governor's Education Achievement Award - K- 12
The Hayes Cooper Center for
Math, Science, and Technology

Merigold, Mississippi

MISSISSIPPI QUALITY AWARDS PROGRAM

MISSION

**TO INCREASE THE WELL BEING OF THE
CITIZENS OF THE STATE BY FOSTERING AN
AWARENESS OF QUALITY AND EDUCATION AS
AN INCREASINGLY IMPORTANT ELEMENT OF
COMPETITIVENESS;**

TO RECOGNIZE SIGNIFICANT ACHIEVEMENTS;

**TO PROMOTE AND ACCELERATE THE
ECONOMIC DEVELOPMENT OF THE STATE OF
MISSISSIPPI;**

**AND TO ENCOURAGE THE SHARING OF
WINNING STRATEGIES AND BEST PRACTICES
AMONG ALL PARTICIPANTS.**

MISSISSIPPI QUALITY AWARDS

The Mississippi Quality Awards program was established as an educational and economic development service to Mississippi businesses and institutions, large and small, that wish to share in the value and achievements associated with the application of continuous improvement principles to better serve their customers.

The award levels serve as a series of developmental steps for a company or institution just beginning the quality journey. These levels also present a guideline to companies or institutions already involved in continuous improvement programs to assess their capabilities and achievements in the quality arena.

All organizations, regardless of the implementation stage of their continuous improvement program, benefit from the knowledge and skills gained from participation in the Mississippi Quality Awards Program. Through the award program, organizations are being developed through partnerships between private businesses and public institutions to increase the economic well-being of Mississippi and its citizens.

The Mississippi Quality Awards program was formed by the Workforce Education Act of 1994 as part of its mission to help Mississippi create "High Powered Companies with a World-Class Workforce." The program is operated by the State Board for Community and Junior Colleges together with the Workforce Development Centers located on the 15 community college campuses, which provide outstanding quality training and support to Mississippi's workforce.

THE GOVERNOR'S AWARD

The Governor's Award, the highest level of recognition, is presented to organizations that have demonstrated through their practices and achievements the highest level of performance excellence.

Recognition is provided at this level to organizations which are outstanding examples of quality organizations in the state of Mississippi exhibiting "World Class" processes which serve as role models for others.

Participants at this level will receive a site visit by quality examiners and are provided additional support for their improvement efforts.

Award recipients at this level are expected to provide an examiner trainee and provide support to the program through voluntary assistance to other organizations beginning their total quality development in the next application year.



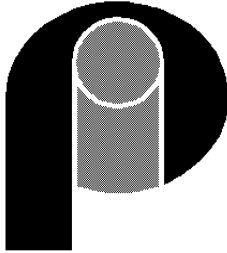
THE EXCELLENCE AWARD

The Excellence Award is an advanced level of participation. Recognition is provided to organizations that have demonstrated through their commitment to and practice of quality principles significant achievement in building sound and notable processes and results oriented measurement systems.

Application at this level requires a description of the business operations and the signature of the organization's executive leadership indicating their commitment. The application includes a description of how the organization is applying the seven categories and all items of the Malcolm Baldrige National Quality Award Criteria.

Applicants at this level are expected to provide an examiner trainee and provide support to the program through voluntary assistance to other companies/organizations beginning their total quality development in the next application year.





PIPER IMPACT

NEW ALBANY

Piper Impact, located in New Albany, was founded in 1958 and employs about 800 people. The company manufactures near-net shaped metal impact extrusions for the automotive, military, and commercial industries. Piper's manufacturing and office principles are based on best practices in quality, speed, flexibility, and value to facilitate quick response as customer demands shift.

Our vision: Deliver a superior and balanced value to all stakeholders by continuously striving to be the best and most diverse impact extruder in the world.



QUALITY COMMITMENT AWARD

Quality Commitment is the intermediate level of organizations that demonstrate serious commitment to the use of quality principles.

Recognition is provided to organizations that have benefited from the knowledge and skills gained in their initial steps towards quality improvement and have progressed to a point of serious commitment.

Participants at this level are provided additional support for their improvement efforts toward the next level of improvement.





The Baddour Center, Inc. Senatobia

The Baddour Center is a nonprofit residential facility committed to providing a community for adults with mild and moderate mental retardation in an environment that promotes maximum growth mentally, spiritually, physically, socially/emotionally and vocationally.

Residents work on-campus in a variety of occupations, such as a greenhouse and Garden Center, packaging and assembly workshops, and grounds keeping and maintenance crews.

Residents also live on-campus in special group homes, where they learn independent living skills, household and money management, food preparation, and social skills.

Recreational activities include music, drama, mime, and special arts. The campus also has a clinic, chapel and fitness center.



DUPONT DELISLE PLANT Pass Christian

The DuPont DeLisle Plant, located on the Bay of Saint Louis in Harrison County, has been in operation since 1979. The DeLisle Plant produces titanium dioxide (TiO₂), with a total annual production exceeding 250,000 metric tons. The DuPont Company is the largest producer of TiO₂ in the world, with the DeLisle Plant being the second largest TiO₂ plant in the world.

TiO₂ is an inert, non-toxic, white pigment widely used to impart whiteness, brightness, and hiding power in paints, plastics, paper, inks, textile fibers, and a variety of other end-use market applications.

Our plant's vision is "We are the plant that people count on to be world class. Together we can safely produce quality pigment at a low cost."





HANCOCK MEDICAL CENTER

Dedicated to providing the best in health services

HANCOCK MEDICAL CENTER

Bay St. Louis

Hancock Medical Center has served the community's health care needs since 1960. The 104 bed acute care facility, constructed in 1987, is fully accredited by the Joint Commission on Accreditation of Healthcare Organizations. Major renovations in 1995 and 1998 focused on the expansion of the emergency area, several ancillary departments, a 49,000-sq.-ft. women's and children's pavilion and new intensive care unit. The medical center is also planning the renovation of several existing departments to improve patient accessibility and convenience. More than 100 physicians representing a broad spectrum of medical specialties make up Hancock Medical Center's active and consulting medical staffs. Combined with the dedication of 400+ professional staff members, our health care team strives to provide the highest quality medical care for the community.



**US Army Corps
of Engineers**

Vicksburg District

US ARMY CORPS OF ENGINEERS

Vicksburg

We provide quality engineering and other professional products and services to develop and manage the nation's infrastructure and water resources needs in an environmentally sustainable manner. This includes: flood damage reduction, navigation, environmental protection, recreation, support for others, emergency response, hydropower, and water supply. Our District owns, operates and maintains \$2.3 billion in real property and project lands throughout Arkansas, Louisiana and Mississippi. This includes: 1,808 miles of levees, 12 locks and dams, 278 miles of Mississippi River channel, and 7 lakes that are visited by 25 million people annually. We offer "one stop shopping" in terms of planning, designing, and constructing products with our diverse technical abilities to our customers.



QUALITY INTEREST AWARD

The Quality Interest level is the initial level for organizations beginning to express interest in adopting and applying quality principles.

Application at this level requires a general description of the business operations and the signature of the executive leadership indicating their commitment.

Approved applicants will receive assistance in promoting their advancement to the Quality Commitment level including a baseline assessment of quality practices through a site visit.

Recognition is given to an organization completing the basic elements of quality awareness and understanding.

Recipients of recognition in this category will have completed a series of educational steps, which will provide an indicator of their seriousness of interest in adopting and promoting quality.





Excellence in
Education
Since 1947

Antonelli College

Jackson

Founded as the Gebhardt Art School in Cincinnati, Ohio in 1947, Antonelli College was renamed in 1982. During the 1990s, academic programs were added in business office technology. Since January 1996, branches in Jackson and Hattiesburg, Mississippi, with an added emphasis in the medical field, have continued this long-standing tradition of quality career education.

Antonelli College is accredited by the Accrediting Commission of Career Schools and Colleges of Technology, Arlington, VA and is licensed by the State of Mississippi Commission on Proprietary School and College Registration, License No. C102. Antonelli College has associate degree programs in Business Office Technology/Office Applications, Technical Support/Networking, Webmaster, Medical Assisting, Health Information Technology, Medical Coding, Medical Transcription, Interior Design and Graphic Design.



Owen Construction Co.

Meridian

Owen Construction Company specializes in the renovation and preservation of existing residential and commercial structures. We offer clients many options from turn key construction to project management and consultation.

Focusing on the needs and desires of each client, we help them to express their unique personalities in three dimensional form. Their goals are transformed into satisfied finished projects through repetitive observation and critical listening sessions during the construction process.

The goal at Owen Construction Company is to transform existing structures into environments that tell the public who our clients are and what they are about.

Owen Construction, P.O. Box 3277, Meridian, MS 39303
601-482-5640, 601-917-3891 cell, newo007@aol.com





RPM Pizza Gulfport

RPM Pizza, Inc. is a privately held, family run business headquartered in Gulfport, Mississippi. It is the largest U. S. franchisee of Domino's Pizza with 158 stores in four states: Mississippi, Louisiana, Alabama and Arkansas. The company was founded in 1981 by Richard Mueller, Jr. and his brother Glenn Mueller with the purchase of three stores and the franchise rights to Mississippi and Louisiana. A continuous improvement process was begun in 1992 to evaluate and improve key processes within the company. RPM Pizza, Inc. is now fully committed to applying Baldrige Criteria to improve the results of its business.



Trillium Madison Madison

Trillium Madison is a division of Multicraft International, a Mississippi based manufacturer. Privately owned since 1991, Multicraft International has grown several divisions across the state and one in Tuscaloosa, Alabama mainly supporting the domestic automotive markets with electrical, molded, and metal subassemblies.

Started in 1995 as a dedicated supplier for Delphi Packard Electric Systems, Trillium Madison grew with the added manufacture of electrical systems for the lawn and garden industry.

Most recently, Trillium Madison has added the manufacture of electrical wiring harnesses for air conditioning units and custom cord retractable reels having lengths up to 30 feet. Our current capabilities include the ability to manufacture instrument cluster/dash modules, transmission speed sensors, linear position sensors, fiber optic assemblies, solenoids and switches, and actuator systems.



Excellence In Mississippi Conference Core Committee *** Board of Directors**

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Colleges

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Heatcraft, Inc.

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and Junior Colleges**

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Southern Quality
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Double G. Coatings
Co. LP

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Leo Braun
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(retired)

Dr. Paul Starkey
Delta State University

Dr. Frank Wiebe
University of
Mississippi, Tupelo

Dr. Cheryl Dale
William Carey
College

Dee Spencer
Entergy Operations

STEP UP TO PERFORMANCE EXCELLENCE

The Mississippi Quality Awards is a highly professional program, providing structure for an organizational self-assessment and objective outside assessment using the Malcolm Baldrige National Quality Award Criteria, which is the best in the world.

If your organization is interested in the finest quality management learning experience available, call the MS State Board for Community and Junior Colleges at (601) 432-6518.

Mississippi Quality Awards Program 2001 Board of Examiners

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Ricky Bell
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RPM Pizza, Inc.

Bill Huff
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*Team Leader

Mississippi Quality Awards Program

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Keith Jones
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* Team Leader

MISSISSIPPI

Delivering Quality Education to Mississippi's Workforce



The State Board for Community and Junior Colleges

**The 15 Community and Junior College's
Workforce Development Centers**