

Received: from e3000b.state.ms.us  
by governor.state.ms.us; Mon, 01 Apr 2002 14:00:53 -0600  
Received: from domino.its.state.ms.us (dsitspi01.its.state.ms.us [10.12.3.225])  
by e3000b.state.ms.us (8.10.0/8.10.0) with ESMTP id g31KKK213756;  
Mon, 1 Apr 2002 14:20:21 -0600 (CST)  
Received: from domino.its.state.ms.us ([10.12.26.50])  
by domino.its.state.ms.us (Lotus Domino Release 5.0.9a)  
with ESMTP id 2002040114193610:2176 ;  
Mon, 1 Apr 2002 14:19:36 -0600  
From: msgov@its.state.ms.us  
To: wtimbs@peoplepc.com  
cc: governor@governor.state.ms.us  
Subject: =?windows-1252?Q?RE:\_Contact\_From\_MS\_Portal?=  
MIME-Version: 1.0  
X-MIMETrack: Itemize by SMTP Server on DSITSPI01/ITS/statemsus (Release 5.0.9a | January 7, 2002) at  
04/01/2002 02:19:36 PM,  
Serialize by Router on DSITSPI01/ITS/statemsus (Release 5.0.9a | January 7, 2002) at  
04/01/2002 02:19:37 PM,  
Serialize complete at 04/01/2002 02:19:37 PM  
Date: Mon, 1 Apr 2002 14:19:36 -0600  
Message-ID: <OFD44C193A.E47572B2-ON86256B8E.006FA87E@its.state.ms.us>  
Content-Type: multipart/mixed; boundary=-----c5536e4ac5536e4a

This is a multi-part message in MIME format

-----c5536e4ac5536e4a  
Content-Type: text/plain  
Content-Disposition: inline

Dear Mr. Timbs,

Thank you for your email and for visiting the Mississippi.gov website.

As you requested, we have forwarded your email to the Office of the Governor for their review. Should you wish to contact them directly, you may do so as follows:

Office of the Governor  
Post Office Box 139  
Jackson, MS 39205

Toll Free: 1-877-405-0733

You may also submit an email to them directly via an interactive form at: <http://www.governor.state.ms.us/contact/contactindex.htm>

The Governor's web address is: <http://www.governor.state.ms.us>.

Sincerely,  
Caren  
Business Analyst for Mississippi.gov

-----Original Message-----  
From: wtimbs@peoplepc.com  
Sent: 4/1/02 1:02:32 AM  
To:  
Subject: Contact From MS Portal

William Timbs  
10 Eagles Point Dr.  
Brandon MS 39047  
Rankins

Message to the Governor

I'm not sure who regulates the 911 service in Holmes County but I am compelled to relate a recent experience with the service there to you and your staff.

While making a trip to Memphis Saturday morning, March 30, I called 911 to report a vehicle that had left the roadway on I-55. The vehicle had collided with a tree at mile 164 on the southbound side of the expressway and another motorist had stopped to render assistance.

Whoever I reached on my wireless phone was rude and very unprofessional. I told her that a vehicle had run-off the road and crashed and before I could complete the sentence, she said, "we already know about that!" I tried to make sure it was the same vehicle at mile 164 and she repeated "we already know about that!" without letting me finish my sentence and then hung-up on me.

Please forward this feedback to the proper authorities in Holmes County. I travel through there often and want to be confident in their 911 service.

I would appreciate a reply.

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