
OFFICE OF GOVERNOR RONNIE MUSGROVE
INTEROFFICE MEMORANDUM

TO: GOVERNOR
FROM: SMITH
SUBJECT: HEALTH ALLIANCE/PHARMACEUTICAL COST SAVINGS IN FLORIDA
DATE: 8/8/03
CC: RENICK, LEE ANN

The attached letter and documents are from Jamie Martin and were received on August 5, 2003. According to the information, Health Alliance has saved the State of Florida \$903,791.92 on \$4,391,132.81 of reimbursements paid to Health Alliance during 2002. (Health Alliance provides home delivery of diabetes medications and supplies in six (6) counties in Florida). Therefore, Health Alliance's goal of saving Medicaid programs approximately \$1,000,000.00 for every \$5,000,000.00 of paid reimbursements was achieved.

Attached are also customer satisfaction surveys for home delivery programs in Florida, Louisiana, and Mississippi. The surveys reflect that beneficiaries who took the time to complete the surveys were very satisfied with the home delivery program.

FYI- Bill has received some calls from pharmacists accusing Health Alliance and McKesson of some activity that is not included in their contract and we are going to look into those reports next week. I will keep you updated.

If you have questions, please let me know. Jamie's phone number is 354-4541.