Mississippi Academy Notes

January 29, 2003 Day One

Needs/Haves

<u>Needs</u>

- Homelessness among people with disabilities
- Homelessness + employment (job training, placement, outreach)
- Prevention
- Transitional age services (17-21)
- Aftercare
- Comprehensive Data Base (Certified clearinghouse)
- Employment Program
- Flexibility (shelters/funding streams)
- Statewide assessment of capacity
- Statewide Needs Assessment

<u>Haves</u>

- MAP teams flexible funding (making a plan)
- Constituency services line (referral system)
- Strong network of COC homeless providers
- Bringing non-HUD dollars into Mississippi
- PATH survey (partnerships already in place)
- Outreach through social workers preventions and how to tie to local resources (case managers)
- Leadership from the governor's Office

Mississippi Academy Notes

January 30 2003 Day Two

Wishes and Pluses

Wishes:

- Non-housing people not as familiar with the "specialized" terminology, services programs, etc.;
- Need more time to interact with the presenters/experts
- More clarity as to what is intended to come out of this process
- -

Pluses:

- Got to know each other
- Jesse Merrill
- Thursday's a.m. presenters
- Registration went well

Workshop Assignments

2:00 p.m.

- 1. Use of Block Grant Funding: (Roger, Shirley, Vera)
- 2. VA: (Trish, WNDA)
- 3. HUD (Michael, Lotita, Sam, Royal)
- 4. Medicaid (Sandra, Lucas, Gloria)

3:00 p.m.

- 1. Eligibility (Vera, Sandra)
- 2. D/C/Planning (Roger, Wnda, Trisha)
- 3. Housing Options (Lucas, Shirley, Gloria, Sam)
- 4. Department of Labor (Lotita, Royal, Michael)

MISSISSIPPI SWOT ANALYSIS REVIEW:

Strengths:

Weaknesses: (add)

- Lack of Statewide housing clearinghouse
- lack of child care
- The perception of cultural insensitivity among service providers;

Opportunities: (add)

- Cultural Disparity Studies

<u>Threats (add)</u>

- Election year/stability

Guest Presentation: Ann Denton, President, Enterprise Foundation: Presentation on increasing housing stock for chronically homeless persons with mental illnesses: Ref: Housing First and Housing Ready as options for independent livening.

Priorities/Goals

• Create avenues for developing affordable and accessible permanent housing

- Conduct needs assessment/ inventory of services, housing, and structure of state delivery system to find out what exists (and determine geographical regions/ communities served) and create resource directory
- Create and implement coordinated mechanism of connecting programs and resources
- Enhance statewide coordination of three continuums
- Educating and increasing awareness among the public and elected officials
- Educating congressional delegation about federal regulations
- Review and remove internal and external barriers to accessing and providing services (e.g., transportation, eligibility, regulations, funding streams)
- Learn and build on what we've learned from development of the MAC (Mississippi Access to Care) plan (e.g., single point of entry
- Eliminating duplication and enhancing coordination of case management services within and between agencies
- Develop integrated tracking system
- Create a forum of the involvement of the target population
- Enhance outreach efforts
- To expand HUD's definition of homelessness in order to include preventive services
- Affordable, available, and accessible housing

<u>Themes</u>

1. <u>Housing (2)</u>

Developing Permanent housing Affordable, available and accessible housing

2. Information & Data

Conducting Needs Assessment/Inventory /resource directory Develop Integrated tracking system

3. <u>Coordination/Collaboration (3)</u>

Creating coordinated mechanism for connecting programs/resources Statewide coordination of CoC Learn and build on MAC plan

4. <u>Education & Awareness</u> (4) Education and awareness of public officials Learn and build on MAC Plan

Federal Regulations

- 5. <u>Case Management (1)</u> Eliminate duplication and coordination of case management services
- 6. <u>Consumer Involvement</u> Create forum for involvement for target pop

7. Prevention (outreach)

Expand HUDs definition of homelessness to include prevention; Enhance outreach efforts

8. (Removing) Barriers to Access

Review and remove internal and external barriers to access

<u>Goals</u>

1. Case Management:

Goal: Eliminate duplication and enhancing coordination of case management services;

Strategy (ies):

- Establish Coordinating Council on Case Management;
- Assessment of current CM systems in state;
- Develop uniform standards for CM;
- Develop education standards for CM

2. Housing:

Goal: Ensure access to adequate affordable, available and accessible housing;

Strategy (ies):

- Conduct inventory of existing housing stock;
- Partner w/public and private agencies to facilitate linkage to housing;
- Identify barrier to access;
- Explore other housing funding sources (i.e, National Housing Trust Fund, VA, other foreclosures for property.)

3. Collaboration/Collaboration:

Goal: Create coordinated statewide service system

Strategy (ies):

- Advisory Council of Homeless Providers; (Consumer member)
- Coordination of three Continuums; (MOUs, referral systems, etc.)
- Executive Order (Task Force; include consumer or formerly homeless person,)
- Increasing collaboration between targeted homeless services and Mainstream resources/services

4. **Consumer Involvement**

Goal: Increase consumer involvement in policy and program development

Strategy (ies)

- Create forum of involvement for target population;
- Advisory Council
- Task Force
- Lobby for mandated involvement of current or former homeless consumers

5. **Information Data**

Goal: Create a statewide Homeless HMIS to include targeted and mainstream Services;

6. Education Awareness

Goal: Increase education and awareness among policy makers and general public.

Strategy (ies):

• Conduct sensitivity training for mainstream providers and public;

7. **Prevention (outreach)**

Goal: Ensure Mississippi's Service Delivery System included prevention and outreach.

Stragegy (ies)

8. (Removing) Barriers Goal: Remove barriers to mainstream and targeted services

Strategy (ies)

• Examine statutory and regulatory laws to identify barriers.

Mississippi Academy Notes

January 31 2003 Day Three

GOALS:

1. **Case Mangement**: Eliminate duplication and enhancing coordination of case management services;

Strategy #1:

Establish and operationalize a subcommittee - ICC on case management

Action Steps:

1-1 AG will identify and convene meeting with current case management provider agency (ICC);

- 1-2 Establish consensus on a definition of case management;
- 1-3 Conduct gap analysis;
- 1-4 Conduct quarterly meeting to strategize about removing

barriers

1-5 Determine hoe to tap into existing resources and models.

2. Housing: Ensure access to adequate affordable, available and accessible housing;

Strategy #1:

Conduct an inventory of existing housing stock. Action Steps:

- 1-1 AG will identify existing resources—task them to bring to next meeting;
 - VA inventory (Paul Matens
 - MDA (SAM)
 - HomeCorp (Ben)
 - PHA
 - HUD (Don Connolly)
 - ECD (Bill Biden)
- 1-2 Compile directory and establish clearinghouse (HomeCorp)
- 1-3 Update directory on an on-going basis

Strategy #2:

Partner with/public and private agencies to facilitate linkages between mainstream services and housing.

Action Steps:

| 2-1 | AG and 3 CoCs will identify agencies (including mainstream |
|-----|--|
| | services providers) |
| 2-2 | Provide education for AG about housing options/resources |
| | - meeting w/external consultant |
| | - meeting w/local agencies |
| 2-3 | Identify incentives for "buy-in" |
| 2-4 | Create joint resolution for partners to sign |
| 2-5 | Explore/Identify barriers to accessing housing |

Strategy #3:

Exploring capital resources

Action Steps:

- 3-1 Identify all existing funding sources and compile a list (used/unused)
- 3-2 Get in touch w/VA about foreclosed properties (Paul Matens)
- 3-3 Check TAC website www.tacinc.org about utilization of Section 8 vouchers

3-4 Become knowledgeable of National Housing Trust Fund as a model, contact external consultants for tech. asst.

3. Coordination and Collaboration: Create coordinated statewide service system

Strategy #1: Advisory Council of Homeless Providers/consumers

Action Steps:

- 1-1. Coordination of three Continuums; (MOUs, referral systems, etc.)
- 1-2 Identify/Recruit members form DOC, MDA, Employment & Training Division, State Health Officers/Consumer, Aletha Burge (3rd Continuum) Faith Based Representative.
- 1-3 Executive Order (After report submitted)
- 1-4 Set date for next meeting (February 21, 2003 2:00 p.m. Jackson Medical Mall)

<u>Strategy 2</u>: Coordination of three Continuums; (MOUs, referral systems, etc.)

Action Steps:

- 2-1 Set-up meeting of three continuums
- 2-2 Develop and execute MOU
- 2-3 Explore possibility of Joint HMIS
- 2-4 Formal presentation to Advisory group
- 2-5 Compile demographic information

Strategy 3: Increase coordination and Collaboration between mainstream and targeted service systems;

Action Steps:

- 3-1 Identify stakeholders with authority (DHS, mental health, health department, DOC. particularly w/statewide applications) MS primary health care assoc. (MPHCS)
- 3-2 Work w/ hospital association to determine # of homeless using emergency services;
- 3-3 Memorandum of cooperation @ joint funding, removing barriers, etc.,
- 3-4 Get letter from Governor;
- 3-5 SSA involvement
 - contact Paul Barnes about local representative to present at a meeting about SSA or for literature data;
 - explore grants from SSA for outreach w/homeless population
 - get SSA data on transient populations receiving SSI

4. Consumer Involvement

Goal: Increase consumer involvement in policy and program development

<u>Strategy</u> #1: Create forum of involvement of current or formerly homeless consumers in mainstream services statewide, including policy and program development:

Action Steps:

- 1-1 Identify mainstream services that include or are supposed to include consumers (mandated to or not);
- 1-2 Identify models for successfully including consumers;
- 1-3 Provide training for consumers to empower;
- 1-4 Find ways to provide support for involvement (i.e., stipends travel and/or access to computers, etc).
- 1-5 Try to have more that one consumes

Added 2/21/03 at follow-up policy meeting:

Review of listed Goals and Strategies identified in Atlanta: For the benefit of new members, Roger described the purpose of this group (Academy) as it relates to creating and or developing strategies for access to Mainstream Resources.

Goals: The group voted to add a 5^{th} goal and to set action steps. This goal related to HMIS.

Goal 5: Establish an information management system.

Strategy #1: Create or identify a secure and accessible statewide HMIS system;

Action Steps:

- 1-1 set-up meeting with three Continuums in state to discuss creating a statewide system;
- 1-2 evaluate existing data tracking systems ROMA, Service Point, etc. across the state;

Goal 6: Increase education and awareness among policy makers and general public;

Strategy # 1: Conduct sensitivity training for mainstream providers and public.

Action Steps:

- 1-1 Identify agencies most likely to come in contact with homeless Individuals;
- 1-2 Establish a training tool for each group on sensitivity issues;
- 1-3 Expand Academy to include criminal justice representation;

1-4 Create a statewide website linked with/to a credible source;

Meeting adjourned at 4:00 p.m..